

SWOAPG Covid Recovery Survey July 2020

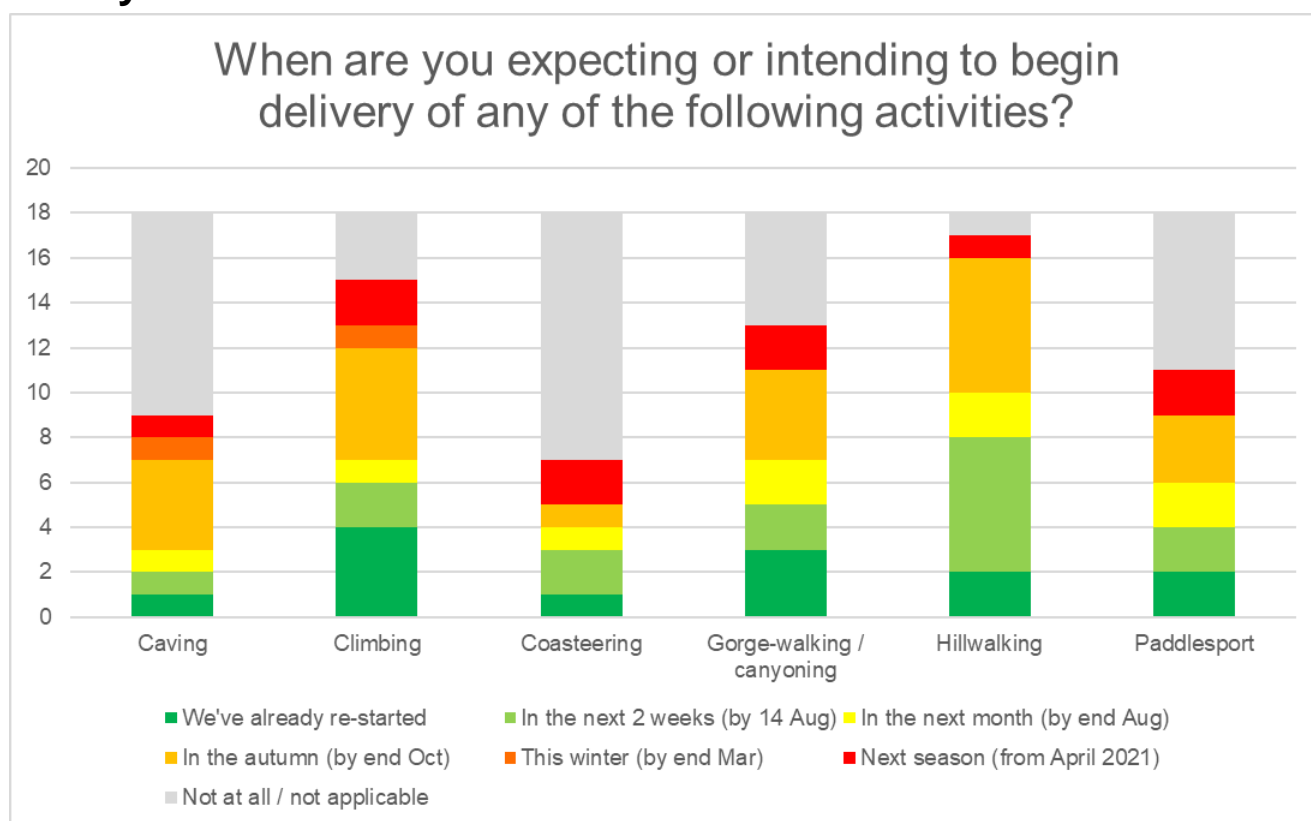
Summary of Survey Responses

“SWOAPG is considering how best it might support its Members as they start returning to activities following lock-down. Please complete this brief survey by 26 July to help us understand your intentions and how we might help.”

Responses

We received 18 Responses, from a range of Providers.

Activity Timescale



Analysis:

- Approx. half of providers for each activity have already started, or will start in August
- Between two-thirds and three-quarters expect to have restarted by end Oct

Crossing Borders

Where do you normally deliver activities?

- Wales: 18
- England: 6

Where do your clients normally come from?

- Wales: 11
- England: 15
- Scotland: 1

Analysis:

- One-third of Providers need to understand the rules around delivering in England, as well as Wales
- Many Providers may be affected by rules applying to clients from England e.g. school trips

Activity Guidance

How confident are you that you understand all the guidance that you need to follow to safely re-start activity provision (from Government, NGBs, WATO, etc.)?



Analysis:

- No-one said they were "Not at all confident - I don't know where to start"
- One-third are 'not very confident'; half only 'fairly confident' and only one-sixth 'very confident'

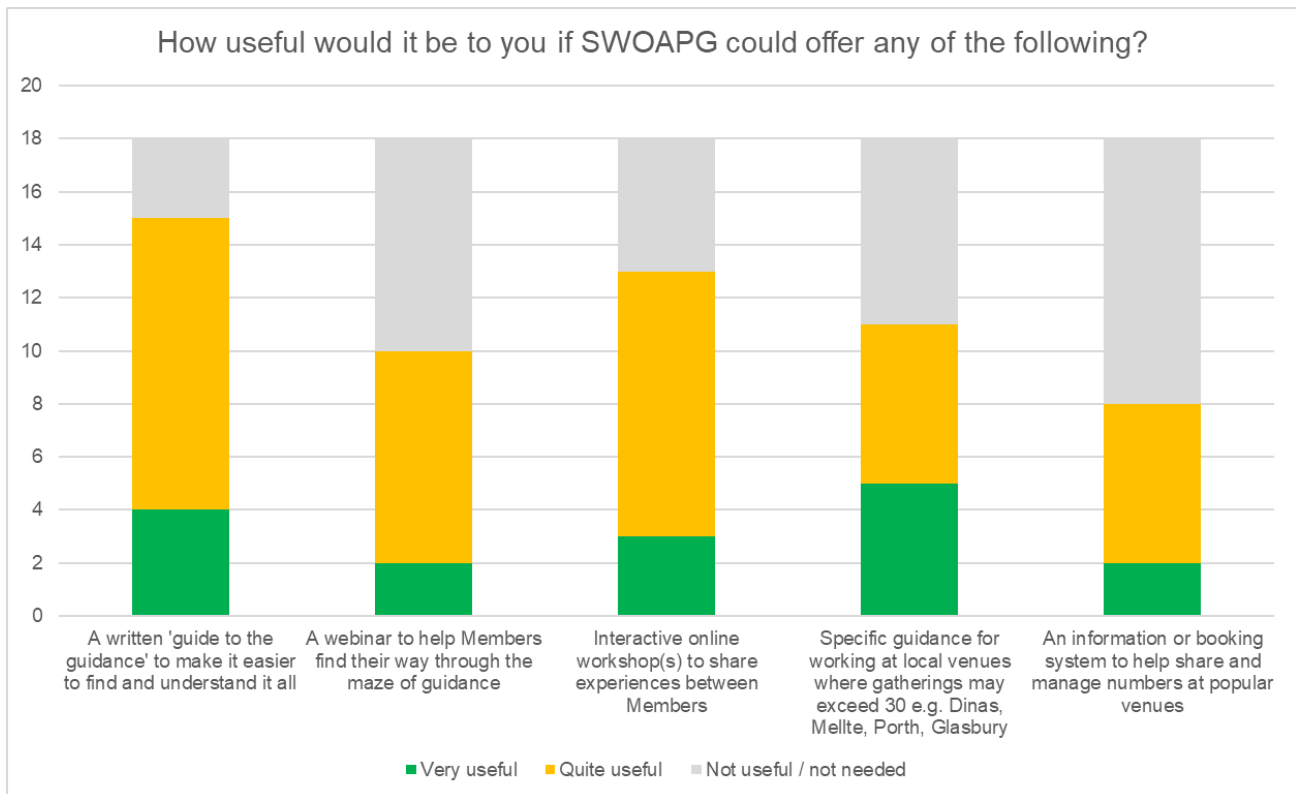
Your Experience

"If you've already begun delivery - or are almost ready - would you be willing to share with other SWOAPG Members your experience, e.g. how you've interpreted the guidance; developed risk assessments and operating procedures; and implemented these "on-the-ground"?"

Analysis:

- 70% of those with experience are willing to share it:
- Providers covering all activities are willing to share their experiences (though non-one who has yet started caving)

Support from SWOAPG



Analysis:

- Only 20% would find a written 'guide to the guidance' very useful, but another 60% would find this quite useful
- A webinar would be less useful than either written guidance or interactive workshops
- Only 17% would find interactive workshops to share experiences very useful, but another 55% would find this quite useful
- Over 25% would find specific venue guidance very useful; another 30% quite useful
- Less than half would find an information or booking system useful

Other Comments

- "Currently much more confident about the potential for operating in England than operating in Wales. Guidance seems less clear/accessible for Wales and harder to plan ahead."
- "Happy to share and look at advice/best practice from others but there has been loads of advice from everywhere so I think it would be good to make any advice share/created by SWOAPG short and simple as I am just bored of reading long and confusing document."
- "Putting limitations or controls on when a group can attend a venue through the booking system might be contentious and could be counterproductive."
- "The government has consistently lied about the situation and given conflicting advice. I have no real faith in a safe recovery plan for the outdoor industry at all. I don't think the government are bothered at all."
- "We don't deliver traditional activities at the busy venues, hence some of the responses being 'middle of the road'. I've found our way through the relevant guidance but am happy to share any experiences once we have restarted."

Conclusions

- Providers are by-and-large finding their way through the maze of guidance, but would find additional support from SWOAPG useful
- A simple 'guide to the guidance' – together with venue-specific guidance – would be most useful
- Interactive workshop(s) to share experiences would be 'quite useful'
- An information or booking system for popular venues would not seem to be useful at this time